Dear Partner,

Qatar Airways flight operations remain temporarily suspended due to the closure of Qatari airspace.

Qatar Airways will resume operations once the Qatar Civil Aviation Authority announces the safe reopening of Qatari airspace. A further update will be provided on March 6 by 09:00 Doha time (06:00 UTC).

Qatar Airways will start operating a limited number relief flights from 05 March to support your clients who are stranded due to the current situation across the region.

The following services are planned:

Flights from Muscat to: London Heathrow, Berlin, Copenhagen, Madrid, Rome, and Amsterdam

Flight from Riyadh to Frankfurt

Your clients are kindly requested not to proceed to the airport unless they have received an official notification from Qatar Airways for these flights.

Qatar Airways will contact your clients directly with their assigned flight details, travel arrangements and next steps.

We are continuing to closely monitor the situation and will share further updates as soon as they become available.

The safety and wellbeing of our passengers and crew remains our highest priority. We apologise for the disruption caused by circumstances beyond our control due to the temporary airspace closure and thank you for your patience.

Please advise your clients to monitor the latest flight information via qatarairways.com or the Qatar Airways mobile app.

*Booking assistance*

If your client has a confirmed booking with a travel date between 28 February and 15 March 2026, they are eligible for: Complimentary date changes of up

to 14 days from the original travel date, or a refund of the unused value of their ticket.

We are experiencing high call volumes, so wait times may be longer than usual. Please only contact us if your client is travelling within the next 48 hours.

You can also refer to our Guidelines for schedule change and disruption [here](here).

For further updates please visit our [tradeportal](tradeportal).

Please ensure that your clients contact information is up to date so we can reach them whenever necessary.