

## **Cancellation of flights operations**

Dear Trade Partners,

Due to multiple regional airspace closures, Emirates has temporarily suspended all operations **To** and **From Dubai** up until **1500hrs UAE local time (1100hrs Zulu time) Tuesday, 3rd March 2026.**

The Disruption Handling Policy allows free re-booking and re-routing options for customers traveling up to **10 March** who may rebook their travel anytime up to **20 March** to destinations within the same region and in any RBD within the same compartment.

**For travel on/before 10 March** refund is applicable on unused flight coupons and cancellation charges are waived.

We are actively monitoring the situation and engaging with relevant authorities.

We apologise to customers affected by disruptions for any inconvenience caused.

The safety and security of our passengers and crew remain our highest priority.

Kindly refer to the Emirates Agency Portal or Emirates.com for details.

Reissue only affected coupon and update first 5 character in endorsement field as **'INVOL'** followed original endorsement text.

e.g. **INVOL** NON-END/SAVER/REWARD UPGDS ALLOWED

Involuntary refunds to be processed through your GDS with refund remarks 'INVOL Refund':

1. For refunds via Galileo above remark to be added in "Airline Authority" box.
2. For refunds via Worldspan above remark to be added in "Airline Authority" box.
3. For refunds via Sabre above remark to be added in "Waiver" box.
4. For refunds via Amadeus above remark to be added as "TRFU/WA Waiver Code"
5. **For NDC GDS refunds please raise refund application though BSP link. Refund charges and admin fee will be waived.**

For refunds via EK Gateway remark "INVOL REFUND" to be added in the " Waiver Code "

Regards

Emirates