

Sales Talk No. 1190

08 May 2025

**Subject:** Revised GF ticketing procedures for change for passengers impacted by the security situation in Pakistan.

Effective immediately, the following procedures apply to GF passengers holding tickets issued on/before **08 May 2025** and who are travelling during the period **07 May 2025 until further notice to/from (Pakistan):**

- Passengers are allowed one free change (all penalties and service charges are to be waived, difference in fare may apply) to rebook their journey for travel on an alternative flight provided the travel takes place prior to **21 May 2025**.

Tickets must be processed as per normal procedures and ensuring the following OSI remark is added to the booking:

**OSI GF AUTHORISED REISSUE DUE TO SECURITY SITUATION IN PK.**

Introducing our new  
**Dreamliner B787-9**

