

Electricity Outage - Expanded

Travel dates: April 28 - 29, 2025

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Barcelona, ES (BCN)
- Lisbon, PT (LIS)
- Madrid, ES (MAD)
- Porto, PT (OPO)

Applies to tickets issued by: April 27, 2025

Waiver code

7JCRB

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

NDC-enabled agency: NDC and United systems automatically apply the waiver to permitted changes. No waiver code is needed.

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **April 28 - May 3, 2025** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a United flight is **canceled or delayed as outlined in the [Agency Rebooking Parameters](#)** by adding the waiver code UAIRROPS to the OSI field (OSI not needed for **NDC-enabled agency**).