

Guatemala Civil Unrest

Travel dates March 19 - 20, 2025

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- Guatemala City, GT (GUA)

Applies to tickets issued by: March 18, 2025

Waiver code

7JCNH

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

NDC-enabled agency: NDC and United systems automatically apply the waiver to permitted changes. No waiver code is needed.

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **March 19 - 27, 2025** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a United flight is **canceled or delayed as outlined in the [Agency Rebooking Parameters](#)** by adding the waiver code UAIRROPS to the OSI field (OSI not needed for **NDC-enabled agency**).