

## **NEWS RELEASE**

25 February 2025

Following meteorological forecasts regarding an approaching tropical depression, a possible deterioration of the weather could affect Air Mauritius operations in the coming days. Consequently, if you wish to change your travel dates as of today, Air Mauritius is offering you a free-of-charge change for travel until **31 March 2025**.

### **Active communication with passengers**

To ensure regular and efficient communication, we appeal to our passengers to ensure that their cell phone numbers are provided in the bookings through our travel agency partners.

### **In the event of delays, rescheduling, and cancellations of flights**

A dedicated page on our website [airmauritius.com](https://www.airmauritius.com) which gives access to updated information about the flights affected by the adverse weather, will be activated. This page will allow passengers to remotely manage their bookings to avoid congestion at our Call Centre.

Passengers are kindly requested **not to proceed** to the airport if they have **not been informed** in advance of the status of their bookings so as not to hinder operations.

In any case, it is advisable to check the following points before reporting at the airport:

1. Information on the flights operated and the status of your booking, will be available on <https://www.airmauritius.com/manage/booking>
2. Regular updates will be communicated and available on <https://www.airmauritius.com/news> and all Air Mauritius official social media platforms.