

## Crowdstrike Outage: **Extension 2**

Travel dates: July 19 - **21**, 2024

This travel waiver allows for voluntary changes for travel to, from or through the airports listed. **Travel dates extended as shown in red.**

### Airports

- All United Locations Worldwide

**Applies to tickets issued by:** July 18, 2024

Waiver code

**7JCBA**

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

### Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **July 19 - 26, 2024** for originally ticketed cabin (any fare class) and cities.

### Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.