

Crowdstrike Outage

Travel dates: July 19, 2024

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

Airports

- All United Locations Worldwide

Applies to tickets issued by: July 18, 2024

Waiver code

7JCBA

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights operated by United/United express that depart **July 19 - 25, 2024** for originally ticketed cabin (any fare class) and cities.

Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.