

## Extension of labour action waiver code

Since the labour action, we understand that both you and our Travel Support Team have been working diligently on guest support efforts alongside day-to-day business activities. As such, we recognize that many impacted bookings have not yet been actioned.

In order to ensure you are given the time to action all impacted bookings appropriately, we are extending the expiry date for the waiver code that was issued in response to the labour action.

You now have until **July 31, 2024**, to use this waiver code. Please follow the terms and conditions and step-by-step details found on our dedicated page to ensure the booking is not subject to an ADM.

**IMPORTANT:** If you are unable to self-serve your client's booking and must email our TA Refunds and Ticketing team, please wait for us to respond to your email. Submitting multiple requests or asking for updates will result in prolonged response times.