

**Subject:** Flight Notice Cancelled Flight – BI097/20<sup>th</sup> April / DXB – LHR & BI098/21<sup>st</sup> April / LHR – DXB

**1.0 Purpose** 1.1 This circular is issued for the above-cancelled (refer to the additional attachment) flights that are affected by the disruptions and the closure of Dubai international Airport.

**2.0 Condition** 2.1 The waiver is valid and applicable **once only**.

2.2 Passenger will be allowed one-time FOC date change, and the waiver applies to tickets originally travelling on BI097 / 20<sup>th</sup> April and BI098 / 21<sup>st</sup> April.

2.3 Changes permitted for tickets purchased before or on 20<sup>th</sup> April 2024.

2.4 Changes must be rebooked and reissued on the same class and any waitlist

2.5 New travel date must be not later 30<sup>th</sup> April 2024.

2.6 Reroute to other RB network allow with applicable fare difference, taxes and local service fee.

2.7 The PNR must be updated with **“OSI BI DXB APT CLOSURE”**.

2.8 Residual value of the ticket can be put on the Travel Voucher.

2.9 Royal Brunei Airlines will not be liable for any third-party cost/penalties, such as Hotel or other ground operator’s fees.

This notice shall be valid for the period, until the instruction is reviewed or suspended by new updates by Royal Brunei Airlines.

**END OF NOTICE**