



# Sales Talk

Sales Talk No. 1141

09 April 2024

**Subject:** GF ticketing procedures for change/refunds for passengers impacted by Sialkot (SKT) runway closure.

Sialkot (SKT) plans to close the Sialkot International Airport runway between the period **06 May 2024** till **18 May 2024** to carry out major rehabilitation work on the SKT runway.

The following procedures shall apply to all Gulf Air passengers affected by the runway Closure **To/From SKT** during the period **06 May 2024** until **18 May 2024** (both dates inclusive).

- Passengers are allowed one free change to any airport in Pakistan (all penalties and service charges are to be waived, the difference in fare does not apply).
- Passengers are entitled for an involuntary refund to the original form of payment (refund fees do not apply).

**Note: Onward transportation costs are the responsibility of the passenger.**

Tickets must be processed as per normal procedures and ensure the following OSI remark is added to the booking:

For Refund: **OSI GF AUTHORISED REFUND DUE TO RUNWAY CLOSURE AT SKT.**

For Rebooking: **OSI GF AUTHORISED REBOOK DUE TO RUNWAY CLOSURE AT SKT.**

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