



Dated: 12<sup>th</sup> March 2024

Dear Trade Partners,

**Reduced Schedule – UN Segment Policy**

In the light of the extension of our reduced schedule until 30-April-2024, ME affected passengers who are being re-allocated after a UN segment, may be granted an additional flexibility:

**A- One-time change**

- Change at no Additional charge, + / - 3 day of the flight.
- The change must be within the same cabin, same route.
- When the outbound sector is affected, you may modify the inbound sector to keep the same stay duration.
- Ticket must be reissued on Involuntary rerouting basis, inserting reason & Involuntary change code **RSL2531** in Endo Box.  
EG : "Invol due MExxx/date cancellation -RSL2531 "(to mention ME cancelled flight number & date)

**B- Refund**

- Refund fee waived , ref code **RSL2532** to be mentioned in Endo Box.  
EG : "Refund due MExxx/date cancellation -RSL2532 "(to mention ME cancelled flight number & date)

**C - Validity**

- Applicable for all affected flights until 30-April-2024.
- This Authority supersedes all previous approvals/circulars.

MEA Sales – London

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