

## Book with confidence eVouchers - Expiry date extended

Dear Travel Partner,

We were the first UK airline during the pandemic to offer customers the unprecedented flexibility to change their plans by providing them with vouchers for future travel. We enabled customers to redeem their vouchers online, combine multiple vouchers together, and regularly reminded them via email that they had a voucher to use.

To give our customers greater flexibility, we have extended the expiry date, so customers now have until **30 September 2025** to use their voucher.

<b>Current expiry dates</b>	<b>New extended expiry dates</b>
Book by 30 September 2024	Book by <b>30 September 2025</b>
Travel to be completed by 30 September 2024	Travel to be completed by <b>30 September 2025</b>

There is no change to the existing processes in place to redeem the credit or eVouchers on behalf of your customers.

---