



Dear Trade Partners,

Reduced Schedule – UN Segment Policy

In the light of the extension of reduced schedule for Winter 2024, ME affected passengers who are being re-allocated after a UN segment, are granted an additional flexibility:

A- One-time change

- Change at no Additional charge, + / - 1 day of the flight and not later than 22MAR24.
- The change must be within the same cabin, same route.
- When affected sector is on the outbound, you may modify the inbound sector to keep the same stay duration.
- Ticket must be reissued on Involuntary rerouting basis, inserting reason & Involuntary change code RSL2531 in Endo Box.
EG : "Invol. dueMEExx/date cancellation -RSL2531" (to mention ME cancelled flight number & date)

B- Refund

- Affected passengers transiting in BEY may opt for Refund using code **"RSL2532"** in the endo box..
- Passengers travelling to/from BEY (P2P only) shall apply GDS fare rules for refund.

C - Validity

- Applicable for all affected flights until 30th March 2024.
- This Authority supersedes all previous approvals/circulars.

MEA Sales – London
SL Circular : Policy02-211223