

# Tel Aviv & Jerusalem Travel Restrictions Policy

**Dear Trade Partners**

**In response to the new travel Restrictions applied from to TLV , the Following flexible options will be provided to RJ passengers, in case of already issued Tickets ;**

## ❖ Individual Tickets

### ➤ Tickets including TLV sector.

- In case of date change, Pax is entitled for free of charge Revalidation only.
- In case of reroute request with canceling TLV sector, Pax is entitled for free of charge revalidation, difference in governmental taxes to be collected.
- In case of refund request, Pax is entitled for refundable voucher valid for two years , OR
- In case of refund request, Pax is entitled for nonrefundable voucher valid for one year with Extra 10% of total amount to be handled by RJ office only , OR
- In case of refund request, Pax is entitled for full refund including all taxes.
- No-show fees to be collected in any case.

### ➤ Tickets do not include TLV Sector and Arriving to Amman, Cairo, or Beirut.

- In case of date change, Pax is entitled for Free of Charge Revalidation only
- No-show fees and difference in Fare to be collected.

🚩 **Tour Code is Valid on/before 08<sup>th</sup> JAN.2024**

🚩 **Travel period is valid on/before 15<sup>th</sup> JAN. 2024**

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- ✚ Individuals can change their bookings by 8<sup>th</sup> Jan.2024 , to be utilized on/before 31<sup>st</sup> Mar.2024.
  - ✚ Circular is applied on all ancillary services. What is applied on the ticket is applied on the EMDs.
  - ✚ Tour code must be inserted : **JOG1102023635B**

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## ❖ Group tickets

### ➤ Groups including TLV sector

- In case of date change, group is entitled for free of charge Revalidation.
- In case of reroute request with canceling TLV sector, Group is entitled for free of charge revalidation, difference in governmental taxes to be collected.
- In case of Refund request, refundable Group Voucher Valid for one year, OR
- In case of refund request, Group is entitled for full refund including all taxes.
- No-show fees to be collected in any case.

### ➤ Group bookings and tickets do not include TLV Sector Arriving to Amman, Cairo, or Beirut.

- Pax is entitled for Free of Charge Revalidation only
- No-show fees and difference in Fare to be collected.
- Rebooking is valid on/before 30<sup>th</sup>.Sep.2024

### ➤ Tour Code is Valid on/before 17<sup>th</sup> NOV. 2023

- Travel period is valid on/before 15<sup>th</sup> JAN. 2024
  - Waivers will not be applicable on any group to AMM, CAI, & BEY after 15<sup>th</sup> of NOV ,for the Travel period from 01<sup>st</sup> Dec till 15<sup>th</sup> Jan
  - Circular is applied on all ancillary services. What is applied on the ticket is applied on the EMDs.
  - Tour code must be inserted : **JOG1102023635B**
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