



EVA NEWSFLASH

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**Thai Smile (WE) operating sector BKK-UTH will re-accommodate to Thai Airways (TG) Notice**

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Thai Airways  
(TG) Notice**

Dear Agent,

Please be advised, in reference to Thai Airways (TG) and Thai Smile (WE) restructuring, for **BKK-UTH v.v.** This sector originally on WE operating flights (WE three digits number) will now be re-accommodated to WE marketing flight which will be operated by TG (WE four digits number) from **01DEC23**. Any BR tickets on BKK-UTH v.v. issued/reissued prior to **09NOV23** will proceed under automatic re-accommodation.

Please follow the instructions as below to protect bookings content **WE BKK-UTH v.v.** sector:

1. Please inform passenger's their flight will be re-accommodated by WE from **01DEC23** and will be serviced by TG instead. Check-in of WE's marketing flight on BKK-UTH v.v. will be performed by Thai Airways (TG) at TG's check-in counter.
2. Booked WE Economy Class: Please ensure to change flights' with UN/TK status to HK. **Please ensure to Revalidate all tickets prior to TTLs to avoid PNR cancellation.** BR will not be held responsible if PNR cancelled. **For those PNRs tickets have not yet been issued, please ensure to issue it no later than 01DEC23.**
3. Booked WE Premium Economy Class RBD "U" (**EVA Air booked in Premium Economy Class/Royal Laurel Class**) will be re-accommodated to RBD "Z" class: Please ensure to reissue those tickets and insert wordings of "SCHG REISSUE from RBD U" in the endorsement box of the new tickets. Please ensure to reissue all tickets prior to TTLs to avoid PNR cancellation. BR will not be held responsible if PNR cancelled.

\*TG will operate Economy Class and Business Class for BKK-UTH flights.