

Hurricane Otis: Update 1 - Extension and Refunds

Travel dates: October 28 – **November 5**, 2023

This travel waiver allows for voluntary changes for travel to, from or through the airports listed. **The dates have been extended as shown in red and the waiver now permits a refund.**

Airports

- Acapulco, MX (ACA)

Applies to tickets issued by: October 25, 2023

Waiver code

7JCEE

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights departing between **October 27 - November 12, 2023** for originally ticketed cabin (any fare class) and cities.

For wholly rescheduled travel **departing after November 12, 2023**, or **change of departure or destination** city, the change fee will be waived, but a difference in fare may apply.

- Rescheduled travel must begin within ticket validity permitted by the original ticket-issue date.

Refund - Permitted

Travel agents can self-refund unused coupons/tickets by adding the above waiver code to the OSI field.