RE-PROTECTION POLICY

PASSENGERS WITH WB TICKET ISSUED ON CANCELLED or RE-SCHEDULED FLIGHTS

Passengers booked on cancelled/re-scheduled flights have the right to select one of the following options.

Travel Agencies are requested to inform their clients in a timely manner.

REBOOKING - WB operating in the same booking class only Without any penalty - passengers can be rebooked onto a new flight +/- 14 Days of the departure date of the cancelled/rescheduled flight .Should the same booking class not be available, the options are:Date change to a new date where same booking class is availableRebook in a different booking class – Fare different applies If the same booking class is available to Waitlist please send an email with details of PNR to agent-our trade support – Once the Waitlist is confirmed, a waiver code will be provided and should be endorsed in the re-issued ticket including in the endorsement box( INVOL REISSUE due to SKD CHG / FLT NUMBER AND DATE).If rescheduled flight is less that 60 minutes and does not affect onward connections – fare rules apply for changes/refunds.