Middle East unrest - Update 4

Travel dates: October 7 - November 30, 2023

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

- **Extended original travel dates and rebooking dates**
- **Modified alternate airports to AMM and ATH only (see Permitted Changes). DXB is not permitted as an alternate airport.**

Airports

- Amman, JO (AMM)
- Tel Aviv, IL (TLV)

Applies to tickets issued by: October 6, 2023

Waiver code
7JCD4
ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights departing on or before **October 6 - December 31, 2023** for originally ticketed cabin (any fare class) and cities.

For wholly rescheduled travel **departing after December 31, 2023**, or **change of departure or destination** city (other than permitted alternate airport below), the change fee will be waived, but a difference in fare may apply.

- Rescheduled travel must begin within ticket validity permitted by the original ticket-issue date.

Alternate departure or arrival airport
Customers may change TLV departure or arrival to AMM or ATH on United-operated flights with United flight number.

Important information when transiting via ATH to/from TLV

If customers are protected on a flight to/from ATH and then want to fly to/from TLV, they need to:

- Purchase a ticket on another airline at their own expense. Agencies should not issue the ticket or book the flight in the United PNR.
- **Three (3) hours minimum connecting time** should be scheduled as **travelers need to go through the arrival process** before checking in for the second flight at Athens.

- **Check in, collect baggage, and re-check baggage with the other airline in ATH for onward travel.** Through check-in and bag transfers are **not** permitted.
- **Hold required documentation to transit via Greece or any country for which they transit.**

Refund permitted

Travel agents can self-refund unused coupons/tickets by adding the above waiver code to the OSI field.