

Tel Aviv & Jerusalem Travel Restrictions Policy

Dear Trade Partners

In response to the new travel Restrictions applied from to TLV, the Following flexible options will be provided to RJ passengers, in case of already issued Tickets;

- **Individual Tickets**
- **Tickets including TLV sector.**
- In case of date change, Pax is entitled for free of charge Revalidation only.
- In case of reroute request with cancelling TLV sector, Pax is entitled for free of charge revalidation, difference in governmental taxes to be collected.
- In case of refund request, Pax is entitled for **refundable** voucher valid for two years, **OR**
- In case of refund request, Pax is entitled for **non-refundable** voucher valid for one year with Extra 10% of total amount to be handled by RJ office only, **OR**
- In case of refund request, Pax is entitled for full refund including all taxes.
- **No-show fees to be collected in any case.**
- **Tickets do not include TLV Sector and Arriving to Amman, Cairo, or Beirut.**
- In case of date change, Pax is entitled for Free of Charge Revalidation only
- **No-show fees** and difference in Fare to be collected.
- **Group Bookings**
- **Groups including TLV sector**

- In case of date change, group is entitled for free of charge Revalidation.
 - In case of reroute request with cancelling TLV sector, Group is entitled for free of charge revalidation, difference in governmental taxes to be collected.
 - In case of Refund request, **refundable** Group Voucher Valid for one year, **OR**
 - In case of refund request, Group is entitled for full refund including all taxes.
 - **No-show fees to be collected in any case.**
-
- **Group bookings and tickets do not include TLV Sector Arriving to Amman, Cairo, or Beirut.**
-
- Pax is entitled for Free of Charge Revalidation only
 - **No-show fees** and difference in Fare to be collected.
 - **Rebooking is valid on/before 30th Sep.2024**
-
- **Tour Code is Valid on/before 07th NOV. 2023**
 - **Travel period is valid on/before 15th NOV. 2023**
 - **Waivers are not applicable for groups departing in less than 14 days**
 - **Circular is applied on all ancillary services. What is applied on the ticket is applied on the EMDs.**
 - **Tour code must be inserted: JOG1102023635B**