

Tel Aviv & Jerusalem Travel Restrictions Policy

Dear Trade Partners

In response to the new travel Restrictions applied from to TLV, the Following flexible options will be provided to RJ passengers, in case of already issued Tickets;

- **Individual Tickets**
- **Tickets including TLV sector.**
- In case of date change, Pax is entitled for free change without collecting any difference in fare, change reservation fees and no-show fees only on same ticket route.
- In case of reroute request with cancelling TLV sector, Pax is entitled for free change without collecting any difference in fare, Yet difference in governmental taxes to be collected.
- In case of refund request, Pax is entitled for **refundable** voucher valid for two years, **OR**
- In case of refund request, Pax is entitled for **non-refundable** voucher valid for one year with Extra 10% of total amount to be handled by RJ office only, **OR**
- In case of refund request, Pax is entitled for full refund including all taxes.
- **Tickets do not include TLV Sector and Arriving to Amman, Cairo, or Beirut.**
- Free of Charge Revalidation
- Difference to be collected
- **Group Bookings**

- **Groups including TLV sector (Ticketed)**
 - In case of date change, group is entitled for free change without collecting any difference in fare, change reservation fees and no-show fees applied only on same ticket route. Subject to flight availability.
 - In case of reroute request with cancelling TLV sector, Group is entitled for free change without collecting any difference in fare, Yet difference in governmental taxes to be collected.
 - In case of Refund request, **refundable** Group Voucher Valid for one year, **OR**
 - In case of refund request, Group is entitled for full refund including all taxes.
- **Group including TLV sector (Not Ticketed)**
 - In case of date change, group is entitled for free change without collecting any penalties. Difference in fare to be collected if any.
 - In case of deposit refund request, **refundable** Group Voucher Valid for one year.
- **Group bookings and tickets do not include TLV Sector Arriving to Amman, Cairo, or Beirut.**
 - In case of date change, group is entitled for free change without collecting any penalties. Difference in fare to be collected if any.
- **Tour Code is Valid on/before 31st OCT. 2023**
- **Travel period is valid on/before 7th NOV. 2023**
- **Circular is applied on all ancillary services. What is applied on the ticket is applied on the EMDs.**
- **Tour code must be inserted : JOG1102023635B**