

Dear Trade Partners,

In response to the new travel Restrictions applied from to TLV, the Following flexible options will be provided to RJ passengers, in case of already issued Tickets;

- **Individual Tickets**
- **Tickets including TLV sector.**
  
- In case of date change, Pax is entitled for free change without collecting any difference in fare, change reservation fees and no-show fees only on same ticket route.
- In case of reroute request with cancelling TLV sector, Pax is entitled for free change without collecting any difference in fare, yet difference in governmental taxes to be collected.
- In case of refund request, Pax is entitled for **refundable** voucher valid for two years, **OR**
- In case of refund request, Pax is entitled for **non-refundable** voucher valid for one year with Extra 10% of total amount to be handled by RJ office only, OR
- In case of refund request, Pax is entitled for full refund including all taxes.
  
- **Tickets do not include TLV Sector and Arriving to Amman, Cairo, or Beirut.**
- Free of Charge Revalidation
- Difference to be collected
  
- **Group Bookings**
- **Groups including TLV sector (Ticketed)**
- In case of date change, group is entitled for free change without collecting any difference in fare, change reservation fees and no-show fees applied only on same ticket route. Subject to flight availability.
- In case of reroute request with cancelling TLV sector, Group is entitled for free change without collecting any difference in fare, Yet difference in governmental taxes to be collected.
- In case of Refund request, **refundable** Group Voucher Valid for one year, **OR**
- In case of refund request, Group is entitled for full refund including all taxes.
  
- **Group including TLV sector (Not Ticketed)**
- In case of date change, group is entitled for free change without collecting any penalties. Difference in fare to be collected if any.

- In case of deposit refund request, **refundable** Group Voucher Valid for one year.
  
- **Group bookings and tickets do not include TLV Sector Arriving to Amman, Cairo, or Beirut.**
  - In case of date change, group is entitled for free change without collecting any penalties. Difference in fare to be collected if any.
  
- **Tour Code is Valid on/before 31st OCT. 2023**
- **Travel period is valid on/before 7th NOV. 2023**
- **Free Bus service is available for all Passengers holding TLV Sector from AMM, through the borders.**
- **Circular is applied on all ancillary services. What is applied on the ticket is applied on the EMDs.**
- **Tour code must be inserted: JOG1102023635B.**