

Dear Travel Partners,

Due to the current situation in TEL AVIV.

For passengers who have booked their flights on Turkish Airlines or Anadolujet between **07 OCTOBER 2023 – 31 OCTOBER 2023** and have been ticketed on or before **07 OCTOBER 2023**, can INVOL reissue/revalidate their tickets until **10 DECEMBER 2023**.

In addition, all passengers arriving in Egypt, Lebanon and Jordan flights will be able to make transactions within the scope of this publication.

Rebooking and Rerouting

Rebooking and rerouting will be made without any charge for same booking classes only if the new destination is in the same cabin providing that the tickets are revalidated until 31OCT2023 (INCLUDING).

Revalidation can be made until 10 DECEMBER 2023 (Travel Completion) on one of TK operating Egypt, Lebanon and Jordan flights.

Rebooking changes will be made without a change fee in the same booking class only. Fare difference will be collected where original booking class is not available.

Refund requests:

A refund will be made as per the ticket fare rules.

Validity extension:

The validity of the ticket can be extended until 10 DEC 2023 (Included) without any fare difference or penalty.

The request to extend the ticket period after 10 DEC 2023 will be applicable as per the original fare rules.

Codeshare time application:

For tickets issued as codeshare/interline flights, rebooking will be made without the change fee in the same class/cabin.

Group Bookings:

Change requests of group reservations for which payment or guarantee MCO is received, fare rules will apply in case of change/rerouting, no waiver is applicable for refund.

1) The changes in the above application will be limited to one time only.

2) Subsequent changes will apply as per fare rules (Voluntary Change).

Please follow the INVOLUNTARY RULES AND REGULATIONS attached.

Please add SSR comments below when completing involuntary reissue or refund:
“INVOL REISSUE DUE TO CURRENT SITU IN TLV”