

Update to our Tel Aviv schedule and policy

Dear Travel Partner,

Safety is always our highest priority and following the latest assessment of the situation in Israel, we have suspended our flights to and from Tel Aviv up to and including Saturday 14 October.

If your customers are due to travel with us, we will be providing you options, including issuing a full refund or rebooking with another airline.

Our policies allow customers due to travel to Tel Aviv between now and 22 October 2023 to change their travel dates or request a refund. Customers due to travel between now and 15 November can change their travel dates.