

CIRCULAR 2: ENSURING SAFE TOURISM IN JORDAN & COMFORT TRAVEL WITH ROYAL JORDANIAN

Date: 10/10/2023

Dear Trade Partners,

We understand that the recent conflicts and unrest in the region can raise concerns about the safety of travel to and from Jordan. We want to take this opportunity to assure you that the crisis is not affecting Jordan and that the safety and well-being of our guests remain our utmost priority. Jordan, with its rich history and diverse culture, continues to be a safe and remarkable destination for business and leisure travelers alike. It is our belief that, despite the challenges in the region, Jordan remains a safe and hospitable country for tourists and business travelers.

This applies to all travels with Royal Jordanian where the final destination is Amman (AMM) or Aqaba (AQJ), or to connecting points in our network that are beyond Amman (AMM).

Considering the stable situation in Jordan, no exceptions or waivers will be offered for any booking cancellations. Normal penalties will be applied (except for Tel Aviv and Jerusalem travels which will be under exclusive rules and conditions).

As the national carrier of Jordan, we embrace our role as ambassadors of our nation and are committed to promote Jordan as a premier travel destination. Your trust in us is greatly appreciated, and we are confident that your travel experience with RJ to Jordan and the region will be both safe and memorable.

Thank you for choosing Royal Jordanian Airlines as your preferred carrier. We look forward to welcoming you on board.