

Middle East unrest - Update 1

Travel dates: October 7 - 14, 2023

This travel waiver allows for voluntary changes for travel to, from or through the airports listed. **Customers may change TLV departure or arrival to AMM.**

Airports

- Amman, JO (AMM)
- Tel Aviv, IL (TLV)

Applies to tickets issued by: October 6, 2023

Waiver code

7JCD4

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights departing on or before **October 6 - 21, 2023** for originally ticketed cabin (any fare class) and cities.

For wholly rescheduled travel **departing after October 21, 2023**, or **change of departure or destination** city, the change fee will be waived, but a difference in fare may apply.

- Rescheduled travel must begin within ticket validity permitted by the original ticket-issue date.

Alternate departure or arrival airport:

Customers may change TLV departure or arrival to AMM.

Refund permitted

Travel agents can self-refund unused coupons/tickets by adding the above waiver code to the OSI field.