

# [JAL Travel Notice] Hurricane Idalia

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 08/28/2023 11:25 AM Pacific Time

## Special Travel Exceptions:

1. Affected Airports:  
CHS, DAB, HHH, JAX, MCO, MYR, RSW, SAV, SRQ, TPA
2. Tickets Issued On/Before:  
28AUG23
3. Agency POS:  
US (incl, HI), CA, MX, BR
4. Impacted Travel Dates:  
28AUG23 - 31AUG23
5. New Travel Dates:  
28AUG23 - 04SEP23
6. Reissuance of Tickets  
On/Before: Same day changes are made
7. Inventory Requirements:  
Lowest Inventory – Same Cabin
8. Waiver Code and Endorsement Box Requirements:  
TN0828IDALIA  
*Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information*
9. Changes to Origin/Destination:  
No
10. Changes to Stopover City:  
Not Allowed
11. Changes to Connecting City:  
Allowed
12. Number of Ticket Changes:  
1
13. Refund Eligibility:  
Not allowed. *\*If flight is canceled, please process refund as involuntary.*
14. Travel between/within TC1 and TC3 on JL and AA operated and marketed Flights:  
Japan Airlines (JL/JL\*AA)  
American Airlines (AA/AA\*JL)