

## VS Bulletin: For customers impacted by Hurricane Idalia - effective 28 August 2023

Due to Hurricane Idalia, we are offering customers travelling to, through or from Orlando, Tampa and Miami between 28 August and 31 August 2023, flexibility to rebook their flight onto a different date.

You can view the full policy [here](#).

### **Sales Support**

Where possible we would kindly request that you contact us using our [Get in touch](#) form and the team will continue to work hard to respond to your queries within 72 hours between Monday and Friday.