

[JAL Travel Notice] Hurricane Hilary Southern California

This important notification is to inform our travel partners of special exception policies available for our mutual customers traveling to/from the cities below.

As of 08/18/2023 5:55 PM Pacific Time

Special Travel Exceptions:

1. Affected Airports:
BFL, BUR, LAX, ONT, PSP, SAN, SBA, SNA
2. Tickets Issued On/Before:
17AUG23
3. Agency POS:
US (incl, HI), CA, MX, BR
4. Impacted Travel Dates:
20AUG23 - 21AUG23
5. New Travel Dates:
18AUG23 - 25AUG23
6. Reissuance of Tickets
On/Before: Same day changes are made
7. Inventory Requirements:
Lowest Inventory – Same Cabin
8. Waiver Code and Endorsement Box Requirements:
TN0818HILARY
Above Waiver Code is the only required verbiage in the Endorsement Box and supersedes all other information
9. Changes to Origin/Destination:
No
10. Changes to Stopover City:
Not Allowed
11. Changes to Connecting City:
Allowed
12. Number of Ticket Changes:
1
13. Refund Eligibility:
Not allowed. **If flight is canceled, please process refund as involuntary.*
14. Travel between/within TC1 and TC3 on JL and AA operated and marketed Flights:
Japan Airlines (JL/JL*AA)
American Airlines (AA/AA*JL)