

Dear Agent,

Please be advised, in reference to Thai Airways (TG) and Thai Smile (WE) restructuring, for **BKK-PNH v.v.** This sector originally on WE operating flights (WE three digits' number) will now be re-accommodated to WE marketing flight which will be operated by TG (WE four digits number) from the **15AUG23**.

Any BR tickets on BKK-PNH v.v. issued/reissued prior to **15AUG23** will proceed under automatic re-accommodation.

Please follow the instructions as below to protect bookings content **WE BKK-PNH v.v.** sector:

1. Please inform passenger's their flight will be re-accommodated by WE from 03AUG23 and will be serviced by TG instead. Check-in of WE's marketing flight on BKK-PNH v.v. will be performed by Thai Airways (TG) at TG's check-in counter.
2. Booked WE Economy Class: Please ensure to change flights with UN/TK status to HK. **Please ensure to Revalidate all tickets prior to TTLs to avoid PNR cancellation.** BR will not be held responsible if PNR cancelled.
3. Booked WE Premium Economy Class RBD "U" (**EVA Air booked in Premium Economy Class/Royal Laurel Class**) will be re-accommodated to RBD "Z" class: Please ensure to reissue those tickets and insert wordings of **"SCHG REISSUE from RBD U"** in the endorsement box of the new tickets. Please ensure to reissue all tickets prior to TTLs to avoid PNR cancellation. BR will not be held responsible if PNR cancelled.