

Emirates will waive the cancellation fee on ticketed bookings. **Effective 13th July 2023, for Point of Sale - UK, Name Correction will be free of charge.**

A new booking should be created for the affected passenger with the correct details. If you are able to book the original ticketed classes then please cancel the original PNR and follow the ticketing and refund instructions below.

If you are unable to re-book in the ticketed class, please hold the lowest available class in the same cabin and email the UK Sales Support team with the old PNR (still live) and new PNR requesting a class merge. If booked with other passengers in the same PNR you will need to divide the affected passenger from the main PNR so they have their own reference and keep this live.

Once the class merge has been done you will need to issue a new ticket in the new PNR following the instructions below. Also please note the old PNR will need to be cancelled on GDS to avoid dupe bookings. Failure to do so may result in both bookings being cancelled.