

Dear Trade Partner,

Eff 25JUL23 Air India will shift from GOI airport to GOX airport.

1. **Re issuance:**

- A. For passenger travelling to / from GOI and transferred on to / from GOX, Agent can re issue Tickets in their office in same class or in next available higher class on invol basis with Nil ADC.

Re issuance waiver code to be inserted in exchanged ticket endorsement box: AI IRR / GOI / 17JUL23

Kindly note pax to be transferred on first available flight. Once tickets are re issued then for any further change fare rule will apply.

2. **Refund:**

- B. Passenger who are ticketed to travel to / from GOI and transferred on to / from GOX and not happy to be transferred to GOX can avail full refund.

For fully unutilised ticket Agent can process refund in their offices on GDS
Full refund waiver code; RFND / GOI / 17JUL23

- C. For partly utilised ticket, please raise RA on BSP.