



EVA NEWSFLASH

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Thai Smile (WE) operating sector will re-accommodate to Thai Airways (TG) Notice - **V2**

Thai Smile (WE) operating sector will re- accommodate to Thai Airways (TG) Notice - **V2**

Dear Agent,

Please be advised, in reference to Thai Airways (TG) and Thai Smile (WE) restructuring, for **BKK-RGN v.v.** This sector originally on WE operating flights (WE three digits number) will now re-accommodate to WE marketing flight which will be operated by TG (WE four digits number) from the **16JUL23**.

Any BR tickets on BKK-RGN v.v. issued/reissued prior to **16JUL23** will proceed under automatic re-accommodation.

Please follow the instructions as below to protect bookings content **WE BKK-RGN v.v.** sector:

1. Please inform passenger's their flight has been re-accommodated and will be serviced by TG instead. Check-in of WE's marketing flight on BKK-RGN v.v. will be performed by Thai Airways (TG) at TG's check-in counter.
2. Booked WE Economy Class: Please ensure to change flights' with UN/TK status to HK, NO NEED to Revalidate/Reissue ticket, just remain ticket at status quo. TG will inhibit Ticketing Time Limit (TTL) so TTL will not be triggered.
3. Booked WE Premium Economy Class RBD "**U**" (**EVA Air booked in Premium Economy Class/Royal Laurel Class**): Please ensure to reissue those tickets and insert wordings of "**SKCHG DUE WE RBD CHNG FM U**" in the endorsement box of the new tickets. Please ensure to reissue all tickets prior to TTLs to avoid PNR cancellation. BR will not be held responsible if PNR cancelled.

**EVA Air would like to thank you for your cooperation.

For further assistance, please contact:

Reservations 020 7380 8300; Sales 020 7380 8333