Dear Trade Partner,

Due to heavy and continuous rainfall prediction for today (10.07.2023) for areas in and around Delhi and Gurugram, it has been decided to issue the following waiver as per terms and conditions listed below,

Applicability- For passengers <u>holding confirmed tickets</u> (098 documents) with travel date 10 July 2023 for <u>flights out of Delhi-IGIA airport.</u>

Waiver-

- <u>One-time free rescheduling</u> of tickets to any future date within the validity of the ticket.
- Passengers to be rebooked in the same RBD, in case of non-availability in the same RBD, differential fare amount to be charged.
- Passenger wanting to avail a refund may also be allowed <u>FULL</u> <u>REFUND at NIL charges</u>. However, booking must be cancelled before the ticket is considered as no-show.
- Waiver code to be used: 02/23/DELWX