

Dear Business Partner,

This communication is to inform you about the volcano eruption in Mexico City where the Popocatepetl volcano is currently active.

The eruption of the Popocatepetl is affecting flight operations at Mexico City Airports.

At this moment all flights from and to Europe do operate normally. We will keep you posted on any major changes.

Also, we recommend you to visit www.aeromexicobusiness.com where you will be able to find an overview of impacted flights and here you will also find the most up to date **Flexibility Policy** that we have in place.

We remind you that, when making changes to reservations, it is necessary to enter the **IT code 3MXLA60741C** in the Tour Code field of the booking.

For any questions we will be at your assistance.

Many thanks in advance for your support and best regards,

Aeromexico Commercial Team UK / IRE & Benelux

