

Extension 3: Popocatepetl Volcanic Ash

Travel dates: May 15 - **27**, 2023

This travel waiver allows for voluntary changes for travel to, from or through the airports listed. **See additional city and ticket issued by date in red.**

Airports

- Mexico City, MX (MEX)
- Puebla, MX (PBC)
- **Veracruz, MX (VER)**

Applies to tickets issued by: May **23**, 2023

Waiver code

7JC8P

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

Permitted Changes

Change fee and fare difference waived for new flights departing between **May 15 - June 1, 2023** for originally ticketed cabin (any fare class) and cities.

For wholly rescheduled travel **departing after June 1, 2023**, or **change of departure or destination** city, the change fee will be waived, but a difference in fare may apply.

- Rescheduled travel must begin within ticket validity permitted by the original ticket-issue date.

Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.