

## Houston Severe Weather

**Travel dates:** May 14 - 15, 2023

This travel waiver allows for voluntary changes for travel to, from or through the airports listed.

### Airports

- Houston, TX (IAH)

**Applies to tickets issued by:** May 13, 2023

Waiver code

**7JCTN**

ARC and BSP agencies: Add the waiver code to the OSI field (example, OSI UA 7JCxx).

### Permitted Changes

Change fee and fare difference waived for new flights departing between **May 15 - 21, 2023** for originally ticketed cabin (any fare class) and cities.

### Refund

Travel agents can self-refund if a **United flight is canceled** or delayed and estimated to arrive at the final destination 2 or more hours after originally scheduled arrival time by adding the **waiver code UAIRROPS** to the OSI field.