eXperts

LUFTHANSA GROUP

Friday, 24 March 2023

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Strike by ver.di union at German airports on 26 March and 27 March 2023

Dear Girish,

The trade union ver.di has called for a strike at several German airports on Sunday, 26 March and Monday, 27 March 2023. This will bring flight operations to a virtual standstill.

- Frankfurt (FRA): Suspension of regular flight operations on 27 March 2023
- Munich (MUC): Suspension of regular flight operations on 26 March and 27 March 2023

Disruptions to flight operations at other German airports and Lufthansa Group airlines flight cancellations are to be expected.

The necessary flight cancellations have already been implemented. Please note that no (immediate) UN have been set in the PNR. In this case, you can do the rebooking/reissue without having to request a waiver.

»To the Factsheet "Notes regarding short-term flight cancellations"

Long-haul flights originally scheduled to arrive in Germany during the strike period

Long-haul flights departing on Saturday, 25 March 2023 and originally scheduled to arrive in Munich on Sunday, 26 March 2023, as well as long-haul flights departing on Sunday, 26 March 2023 and originally scheduled to arrive in Frankfurt and Munich on Monday, 27 March 2023, have also been canceled. Furthermore, selected long-haul flights with a scheduled departure from Frankfurt and Munich on Monday, 27 March 2023 have been postponed to the following day. These changes are visible in the flight status query.

»Check flight status

Passengers affected by flight cancellations have already been informed (provided the contact details were stored in the booking) and will be rebooked on alternative flights if possible. However, the capacities available for rebooking's are very limited. Due to the large number of cancellations and reduced rebooking options, we will not be able to offer solutions for all passengers.

Public transport in Germany also affected by the strike

Due to the strike, Deutsche Bahn will suspend long-distance rail services on Monday, 27 March 2023. Public transport will also be massively affected throughout Germany.

Lufthansa Group rules for rebooking / reissue / refund for cancelled flights

Customers affected by a flight cancellation can rebook once free of charge or have their ticket refunded in accordance with the Schedule Change/Irregularity Policy (OS/SN/LH/LX). Please note: The SKCHG/INVOL Policy also applies to flights which have been automatically rebooked by the airline.

To the SKCHG/INVOL Policy

For the latest information on the effects of the strike please go to irreg.lufthansaexperts.com

The airlines of the Lufthansa Group regret the inconvenience caused to passengers and will do their utmost to minimize the impact.