



Dated: 05 Jan23

DSL/INC/2022-23/177/MKTG NR

Dear Travel Partners,

Please refer to revised penalties for Domestic sectors which would be applicable with effect from 05 Jan 2023.

ECONOMY					BUSINESS			FIRST
PENALTIES	WEB SPECIAL	SUPER VALUE	FLEXI SAVER	FLEXI	WEB SPECIAL	SUPER VALUE	FLEXIBLE	FLEXIBLE
CHANGE FEE	₹ 3,000	₹ 2,000	> 72 hrs = FOC 2-72 hrs = INR 1000 < 2 hrs = No Show	FOC	₹ 4,000	₹ 2,500	FOC	FOC
CANCELLATION / REFUNDS	₹ 4,000	₹ 3,000	> 72 hrs = INR 1500 2-72 hrs = INR 3000 < 2 hrs = No Show	> 72 hrs = FOC 2-72 hrs = INR 1500 < 2 hrs = No Show	₹ 5,000	₹ 3,000	> 24 hrs = FOC 2-24 hrs = INR 2000 < 2 hrs = INR 4000	> 2 hrs = FOC < 2 hrs = INR 4000
NO SHOW	Only Tax Refundable	Only Tax Refundable	₹ 6,000	₹ 4,000	Only Tax Refundable	₹ 6,000	INR 4000 (< 2 hrs = No Show)	INR 4000 (< 2 hrs = No Show)
NO SHOW WINDOW(in HRS)	24	2	2	2	2	2	2	2
RBD	S T	U L G W	V Q K H	Y B M	Z	J D	C	F A

Please be guided accordingly.