



## Flexible Refund Policy - Winter Weather Event

**As of December 22, 2022 (V1)**

Air Canada has implemented a Goodwill policy to allow passengers travelling to/from/within Canada to refund their ticket due to weather events across Canada.

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### Policy

<b>Markets</b>	All itineraries to/from Canada
<b>Ticket Stock</b>	014
<b>Ticket Issue</b>	All tickets issued on/before December 21, 2022
<b>Original Travel Dates</b>	Between December 22 and December 26, 2022

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### Refunds

Customers are permitted a **refund** as per the following guidelines up to **2 hours before departure**.

<b>Aeroplan Tickets</b>	Please refer the customer to Aeroplan for handling (refer to <a href="#">Aeroplan - Contacts</a> for the Aeroplan Schedule Change phone number).
<b>Endorsement</b>	For Call Centres and Travel Agencies, use: <b>ACAREFDEC22</b>
<b>Additional Details</b>	Passengers may also choose to convert the value on an Air Canada Travel Voucher. For any itinerary with a flight cancellation, please follow the procedures outlined in the <a href="#">Schedule Change</a> or <a href="#">Flight Disruption Policy</a> .

