

## Sales Talk

Sales Talk No. 1087

14 November 2022

**Subject:** GF ticketing procedures for change/refunds for passengers impacted by Sialkot (SKT) runway closure.

Sialkot (SKT) plans to close Sialkot International Airport runway for a 15-day period between **05 December 22** till **20 December 22** to carry out major rehabilitation work on SKT runway.

The following procedures shall apply to all Gulf Air passengers affected by the runway Closure **To/From SKT** during the period **05 December 2022** until **20 December 2022** (both dates inclusive).

Ticketing Date	Tickets issued on/Before 07 November 2022
Options available for passengers impacted by SKT runway closure.	Amend travel date to any airport in Pakistan (no change fees; difference in fare does not apply).
	Note: Onward transportation costs are the responsibility of the passenger.
	Refund to original form of payment (Refund Fees does not apply).

Tickets must be processed as per normal procedures and ensuring the following OSI remark is added to the booking:

For Refund: OSI GF AUTHORISED REFUND DUE TO RUNWAY CLOSURE AT SKT.

For Rebooking: OSI GF AUTHORISED REBOOK DUE TO RUNWAY CLOSURE AT SKT.

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