

Adverse Weather - Storm Nicole USA - 08 Nov 2022

We need to let you know that due to Storm Nicole in the U.S, we are offering customers travelling to, through or from select destinations between 08 and 13 Nov, options to rebook to a later date or re-route via another gateway if travelling onward.

View the full policy [here](#)

We will continue to keep our website up to date with all the latest updates to schedule and travel restrictions.

Please check [here](#) regularly for updates and [here](#) for specific flight status.

Please ensure the latest traveller contact information is available within the booking, so the latest instructions reach the traveller via SMS and email.

Sales Support Call Volumes

Where possible we would kindly request that you contact us using our [Get in touch](#) form and the team will continue to work hard to respond to your queries within 72 hours between Monday and Friday. As always we are 100% committed to supporting you and your customers, so please bear with us at this busy time.

Our Customer Centre are busy helping customers who have booked directly with Virgin Atlantic, and this means they are unable to respond to queries from our agency partners or our mutual customers.

For all other VSbulletin information, please visit [Partner Hub](#)