

Adverse Weather - USA

We need to let you know that due to the adverse weather in the U.S, we are offering customers travelling to, through or from select destinations options to rebook to a later date or re-route via another gateway if travelling onward.

General Guidance for this Policy



This policy is to allow customers more flexibility in addition to original fares rules

Fare difference must include all taxes/charges

Booking cancellations, refunds and downgrades are subject to the original fare rules, unless permitted by this policy - whichever is the most flexible

Itinieraries must be rebooked on VS/VS* tickets

Customers must advise of changes to their travel plans before their original travel date, or no show policy will apply

Rebook in the the same booking class in the same cabin. If the same booking class is not available, please book into lowest available booking class in the same cabin

Fare difference charges apply for all travel rebookings outside of travel dates covered

Customers whose flights have been impacted by adverse weather in the U.S.



**Affected Cities
(To/From/Through)**

Daytona Beach, FL (DAB)
 Panama City, FL (ECP)
 Key West, FL (EYW)
 Fort Lauderdale, FL (FLL)
 Gainesville, FL (GNV)
 Jacksonville, FL (JAX)
 Orlando, FL (MCO)
 Miami, FL (MIA)
 Melbourne, FL (MLB)
 West Palm Beach, FL (PBI)
 Pensacola, FL (PNS)
 Fort Myers, FL (RSW)
 Sarasota, FL (SRQ)
 Tallahassee, FL (TLH)
 Tampa, FL (TPA)
 Fort Walton Beach, FL (VPS)

Bookings from

Any

Bookings Until

25 Sep 2022

Original travel date(s)

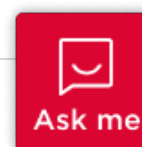
25 - 30 Sep 2022

New travel must be completed by

03 Oct 2022

Change fees

Waived - for date/flight changes



Waived - must be the same point of origin/destination and cabin as originally booked

Change of origin or destination

Change fees are waived.
Fare difference applies with no refund if new fare is lower

Refund

No refund unless fare rules allow
For flight cancellations, standard VAA flight cancellation policy applies

Update the SI field with the following information:

SI FOC DATE CHANGE DUE TO ADVERSE USA WEATHER 26 Sep 22

Please reissue tickets to include endorsement:

FOC DATE CHANGE DUE TO ADVERSE USA WEATHER 26 Sep 22

Tickets must be re-issued on / before revised travel date

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Bookings made by credit card or debit card no longer incur a fee.

