

FLASH

GOODWILL
POLICY



Flexible Rebooking / Change of Airport from LHR to MAN, DUB or CDG

As of July 15, 2022

Air Canada has implemented a flexible rebooking policy for customers originating from London Heathrow Airport (LHR) who wish to voluntarily rebook their flight to depart from Manchester (MAN), Dublin (DUB) or Paris (CDG).

Policy

Markets	All itineraries from LHR
Ticket Stock	014
Ticket Issue	All tickets issued on/before July 15, 2022
Original Travel Dates	Between July 16 and July 24, 2022
Rebooking Window	Between July 16 and August 15, 2022. Only change of airport from LHR to MAN, DUB or CDG is allowed.

Re-Protection Guidelines

Customers are permitted to change up to 2 hours before their original departure time and as per the guidelines below:

1 free change. Only change of airport from LHR to MAN, DUB or CDG is allowed. Alternate flight must be booked on AC operated flight.

Fare Rules	Policy Within Rebooking Window	Policy Outside Rebooking Window
Change Fee(s)	Waived	Waived
ADCL	Waived if rebooked in the same cabin (up to Y) with AC-operated flights	Fare rules apply

Change of Origin/ Destination	Passengers may choose to travel to/from an alternate AC destination within ticket validity. Change fee waived and ADCL will apply. Passengers may choose to travel from MAN, DUB or CDG, change fee and ADCOL waived.
Refunds	As per fare rules.
Aeroplan Tickets	Please refer the customer to Aeroplan for handling (refer to Aeroplan - Contacts for the Aeroplan Schedule Change phone number).
Endorsement	Policy is filed as per fare rules. For exceptions, add waiver code to ticket endorsement box ACALHRAPTCHG22.

