



LONDON

Agency Memo of Turkish Airlines



Dear Travel Partners,

TK1980 FLIGHT CANCELLED DUE TO OPERATIONAL REASONS

Please be advised that flight **TK1980** London (LHR) to Istanbul (IST) on **14**th **July 2022** has been cancelled due to limited capacity at Heathrow Airport requested by BAA however we now have an additional flight **TK6888** from London (LGW) to Istanbul (IST).

Please inform our guests of the cancellation and offer the option of LGW flight **TK6888** or full Involuntary refund / part used tickets a partial refund or rebooking of **Turkish Airlines services ONLY.**

Please follow the INVOLUNTARY RULES AND REGULATIONS FOR <u>THIS FLIGHT</u> ONLY.

Please add **SSR comments** below when completing involuntary reissue or refund: **INVOL REFUND/REISSUE DUE TO FLIGHT CANCELLATION**

Kind Regards

Turkish Airlines