

DSL/INC/088/2022-23/MKTG NR

4th JUL 2022

All Travel Partners,
Northern Region.

Sub: Amadeus Outage-Waiver Code- 09/1A-OUTAGE/2022

This is in consequent to Amadeus outage around 12.45 IST on 1st July'2022 which continued for more than an hour.

As per Amadeus, some issues have also been noticed with reservation and inventory systems.

Some PNRs have also been affected by the outage.

In view of the same, PNRs which have got auto cancelled during this period may be reinstated in the same RBD and agents may re-issue the same **using the waiver below at NO Charges.**

Waiver code: 09/1A-OUTAGE/2022

Stay Safe, Stay Healthy,

Team Air India Marketing,

Northern Region, N.Delhi

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