Involuntary Refund

Waiver Code: ***Please choose 1 waiver code**
WI2001 - For tickets including flights on/before 16APR21
WI2041 - For tickets including flights between 17APR21 and 09FEB22
RTC1644 - For tickets including flights between 10FEB22 and 14APR22
RTC1678 - For tickets including flights between 15APR22 and 29OCT22

- Please note that if you process a refund that does not meet the conditions outlined, an ADM will be issued even if refunded using the applicable waiver code.
- To apply for a refund, all booking must be cancelled prior to departure.
- If refunding the tickets, you must refund before the refund validity date.
- Refund after involuntary change with the waiver code is permitted (you can refund with the same waiver code).
- GDS Auto Refund is not permitted.

REFUND:

	Before Commencement Of Travel	After Commencement Of Travel
GDS - Manual Refund	mandatory	n/a
GDS - Auto Refund	1A is only available	n/a
BSP Link - Refund Application	only available when unable by GDS	available
Also:		
When refund reason is a restriction on entering / departing a country (or a requirement for quarantine after entering a country).	Please keep on your files document proof of immigration restrictions.	Please attach document proof of immigration restrictions.
	Before Commencement Of Travel	**After Commencement Of Travel**
Validity Of Refund	1 year and 30 days from the ticket issue date.	1 year and 30 days either from the beginning date of the journey or from the re-issue date, whichever is later.

WAIVER INPUT FIELD FOR EACH GDS:

*Please input the applicable waiver code in "XXXXXX".
*Please contact your GDS helpdesk should you have further questions about how to enter the waiver code.

GDS	Input Field	Input Format & Remarks
Amadeus (1A)	WA	TRFU/WA(waiver code) Ex: TRFU/WAXXXXXX
Sabre (1S, 1B)	WAIVER	WFRR(ticket number) ‡ A(validating carrier) ‡ RC/(waiver code) Ex: WFRR1310123456789 ‡ AJL ‡ RC/XXXXXX Waiver code can also be added into "WAIVER" field on screen 32. [Note] WFRR = Full Refund
Galileo (1G)	A/L AUTHORITY (this field is displayed on the second screen of refund mask)	TRNE(ticket number)/D(issue date)/RF/AA(waiver code) Ex: TRNE1310123456789/D24MAY21/RF/AAXXXXXX [Note] RF=Refund Full, AA=Airline Authority modifier If waiver code is to be entered in the refund table, please use the "A/L AUTHORITY" field on *TRN2 (second screen).
Worldspan (1P)	A/L AUTHORITY	On "ELECTRONIC REFUND AMOUNT VERIFICATION" screen, type X in "ADDL DATA" box in order to display "ADDITIONAL DATA" screen which contains "A/L AUTHORITY" field.
Apollo (1V)	-	Enter the refund format including waiver code modifier "/WC-". HBRF(ticket number)/RF/WC-(waiver code) Ex: HBRF1310123456789/RF/WC-XXXXXX
Travelsky (1E)	Remark	In "Remark" field, input "WV/" followed by waiver code. Ex: Remark WV/ XXXXXX

JAPAN AIRLINES