

# Change Fee Waiver

**As of April 27, 2022 (V29)**

We've updated our flexible re-booking policy for new and existing bookings made by customers worldwide. See below for additional details.

---

## Policy

<b>Markets</b>	All itineraries
<b>Ticket Stock</b>	014
<b>Ticket Issue</b>	Up to <b>May 31, 2022</b>
<b>Original Travel Dates</b>	Between March 1, 2020 and <b>May 31, 2023</b>
<b>Rebooking Window</b>	<b>For tickets issued on/before March 31, 2021:</b> Travel must be completed within 24 months from the date on the last unused flight. <b>For new tickets issued/exchanged on/after April 1, 2021:</b> Travel must be completed within 24 months from the date of issue of the original ticket.

---

## Re-Protection Guidelines

Customers may change up to 2 hours before departing flight. No change fee per the applicable guidelines below.

<b>Fare Rules</b>	<b>Policy Within Rebooking Window</b>	<b>Policy Outside Rebooking Window</b>
<b>Change Fee(s)</b>	Waived	Applies
<b>ADCL</b>	Fare rules apply	Fare rules apply

---

<b>Change of Origin/ Destination</b>	Passengers may choose to travel to/from an alternate Air Canada destination within ticket validity. Change fees are waived and ADCL will apply.
<b>Refunds</b>	<p><b>As per fare rules.</b> Any residual value is lost for non-refundable amounts.</p> <p>Passengers may choose to:</p> <ul style="list-style-type: none"> <li>• Hold for future travel credit (applicable to GDS bookings only).</li> <li>• Convert the remaining value towards Aeroplan points or store the remaining value on an Air Canada Travel Voucher.</li> </ul>
<b>Aeroplan Tickets</b>	Please refer the customer to Aeroplan.
<b>Endorsement</b>	We have modified our fare rules to set the change fee at \$0, whereby the change fee is automatically waived. If the fee is not automatically waived for a qualifying ticket, please use ticket endorsement code <b>CHNGFEE20</b> .