

Dear Travel trade partner ,

Below is for UK MARKET , Tickets issued in GBP only .

Kindly note FREE DATE CHANGE facility is restricted for tickets issued till 30 Apr22 .

AI is offering free changes for tickets issued till 30APR22 only. The same has been updated in the Fare rules Cat 16 also.

CAT 16 (PENALTIES)-

RT FARES-

FOR TICKETS ISSUED ON/BEFORE 30APR22-

TWO CHANGES PERMITTED FREE OF CHARGE.

FIRST CHANGE IN INBOUND LEG OR OUTBOUND LEG OR BOTH PERMITTED FREE OF CHARGE IN ONE TRANSACTION. SECOND CHANGE ONLY IN INBOUND LEG PERMITTED FREE OF CHARGE IN ONE TRANSACTION. PROVIDED THE PNR IS CANCELLED AND SEATS RELEASED ATLEAST 12 HRS BEFORE DEPARTURE OF THE FLIGHT BEING CHANGED.

FREE CHANGE NOT APPLICABLE IN CASE OF A NO SHOW.

SUBSEQUENT CHANGES PERMITTED AT ABOVE CHARGE.

OW FARES-

FOR TICKETS ISSUED ON/BEFORE 30APR22-

ONE CHANGE PERMITTED FREE OF CHARGE IN OUTBOUND LEG IN ONE TRANSACTION.

PROVIDED THE PNR IS CANCELLED AND SEATS RELEASED ATLEAST 12 HRS BEFORE DEPARTURE OF THE FLIGHT BEING CHANGED. FREE CHANGE NOT APPLICABLE IN CASE OF A NO SHOW SUBSEQUENT CHANGES PERMITTED AT ABOVE CHARGE.

For tickets issued on and after 01May22 , for any changes fare rule will apply and no free changes will be permitted whether inbound or outbound .

Kindly brief your reservation / ticketing staff and Sub agents accordingly .