



New flexibility for your tickets

We're committed to helping you and your travelers manage your bookings, and are adding more flexibility.

Ticket validity extended

Effective immediately, wholly unused open 016 tickets purchased between May 1, 2019 and December 31, 2022 are now valid through **December 31, 2023**. Tickets issued on/after January 1, 2023 will be valid for 12 months from the original ticket-issue date.

Basic Economy flexibility

Effective for tickets issued beginning April 14, 2022, customers may cancel their wholly unused **Basic Economy** ticket, and then apply the value toward the purchase of another ticket, less a cancel charge. Check fare rules for eligibility. For rules on previously issued tickets, visit [United Jetstream](#).

Ticket validity



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